Strand

	TN-01975	TECHNICAL NOTICE
Product	NEO CONSOLE, NEO PLAYBACK CONTROLLER, and NEO PC	
Subject	Version 3.10.1 Software Release	

OVERVIEW

The software for the NEO CONSOLE, NEO PLAYBACK CONTROLLER, and NEO PC has been updated. The latest version is 3.10.1.133.

Version 3.10.1.133 software and release notes can be downloaded from the downloads section of the NEO CONSOLE AND SOFTWARE product page on the Strand website at www.strandlighting.com.

RELEASE NOTES

Version 3.10.1 provides a number of minor enhancements to 3.10 and also addresses issues found in 3.10.

The enhancements in Version 3.10.1 are described below.

- Added fixture library cache to speed up the library load time.
- Added warning label when turning off tracking on a cue list.
- Added the ability to put +/- on the command line before selecting a group from the group window so that the selected group is added to or removed from the current selection.
- Added RDM identification fields (manufacturer, fixture, and mode) to the fixture library and fixture editor.
- Tracking backup will now use the Telnet port setting to connect to the main system.
- Clicking on "New Show" in the main menu will now always prompt for a template if templates exist.
- Added Warm/Cool base color space to the dynamic color attribute type.
- Double pressing the SHIFT key will toggle "Continuous encoder lock." When this is on indexed encoders will move 1 DMX point at a time.
- If a cue is set to auto follow and has timecode, the timecode value will now show in the sidebar cue list.
- Pressing the 3rd encoder in the file open/save dialog will now go into a folder if selected.
- A new timecode option is available to prevent the system from jumping to timecode cues prior to the current live cue.

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Firmware Version:

DMX Board: V1.28.101 for full size card	Encoder Board: V1.7.2
Playback Board: V1.22.3	Program Board: V1.22.2
Wing Control: V1.1.13	Wing Display: V1.1.5
Rack Display: V1.1.0	DMX Mini Board: V1.31.105

Note: The DMX card also contains the MIDI/SMPTE chip. The DMX Board firmware is V1.28.59 while the MIDI/SMPTE chip firmware is Vx.xx.102.

CONTACT INFORMATION

For more information on this technical notice or on Strand products, contact your Authorized Dealer or Strand customer service at 214.647.7880.

SOFTWARE INSTALLATION

To install or update NEO OS, follow these instructions:

Step 1: Download the current upgrade file (file name example: Neo_Setup_3_X_X_XX.exe) from the Strand Lighting website (www.strandlighting.com)

Step 2: Copy the software onto a USB key.
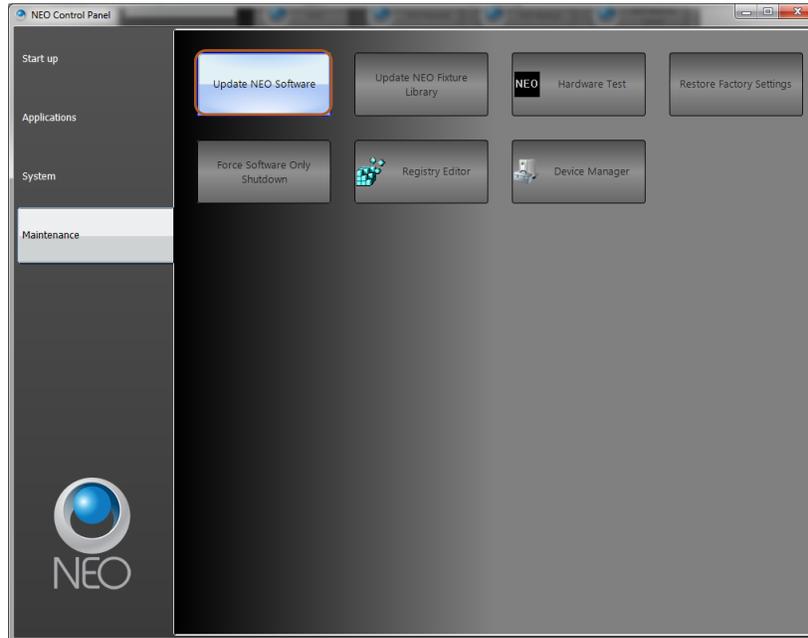
Step 3: Plug the USB key into the console.

Step 4: On the console, open the Control Panel (More > Control Panel).

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Step 5: Go to the Maintenance environment and select "Update NEO Software". The updater will look for the latest version of the software both on the hard drive first and then any USB key. Confirm that it is the right version. If it's not the right version, then check the hard drive and remove any old version that exists or correct the version that is on the inserted USB key.

Step 6: On the console, the User Account Control dialogue will box will appear.

Step 7: Confirm the program name is the correct version of software and click "Yes".

Step 8: The NEO software installation screen will appear. Click "Next" and follow all prompts to install the software.

Step 9: The console will need to reboot to complete the installation.

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