

**PRODUCT:** All VARI\***LITE** Luminaires

**SUBJECT:** Return Material Authorization (RMA) Returns Notice

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### OVERVIEW

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When returning assemblies, bulkheads, and/or fixtures to Vari-Lite under a Vari-Lite Return Material Authorization (RMA) number, do not send any auxiliary or third-party assemblies, or components. Only return the assembly, bulkhead, or fixture as specified by the Vari-Lite RMA.



**Note:** This notice is to alert authorized service centers of this policy. This is NOT a notice to inspect, repair, or replace any unit. This notice is for informational purposes only.

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If there are any questions as to any aspect of this Technical Notice, please contact Vari-Lite customer service at 1-877-VARILITE or +1-214-647-7880.

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### COMMENTS

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- When returning any assembly or bulkhead, send only the assembly or bulkhead specified in the RMA obtained from Vari-Lite Customer Service. Do not return, including, but not limited to, cables, gobos, fans, mounting hardware, etc.
- When returning any VARI\***LITE** fixture, please remove and retain, including, but limited to, any gobos, truss mounting hardware, third-party components, etc.
- Vari-Lite is not responsible for any components shipped to Vari-Lite that are not specified on the RMA.

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### CONTACT INFORMATION

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For more information on this technical notice or on VARI\***LITE**<sup>®</sup> products, please contact your authorized Vari-Lite dealer or Vari-Lite customer service.